



CANCELED FLIGHT QUICK LIST



What to do if you're at the airport and your flight is canceled
While most airlines will automatically rebook you, you'll still want to speak with an agent to confirm your flight (and seat).

Get in the nearest line (at a gate or customer service) ASAP. (The queue will build slowly as other travelers realize they also need to speak to an agent.)

✱ Pro tip 1:

At the same time, hop on the phone for customer service for the airline you are flying. All you need to is speak with an agent who can confirm your seats for the next available flight.

✱ Pro tip 2:

Call the international number for your airline if the hold time is too long. The international call center often will get you an agent more quickly.

✱ Pro tip 3:

If you've used a travel advisor, contact them to handle it for you. (Although most times it is quicker to do it yourself since you're in person.)

✱ Pro tip 4:

@ the airline's social media and politely send an SOS alert for help. Use all of their channels in hopes for the quickest response. Most airlines even offer text service now, so try that as well.

Bottomline: You'll want to try everything all at once. Get to the first person who can help you get what you need.

*Remember: Patience and kindness
go a long way.*

